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HOLIDAY NEWSLETTER 2012

## Literacy Volunteers

### Thank you!

I am sure that you are quite busy during this holiday season, as we all tend to be. I wanted to be sure to thank you for all that you do for our learners and Tri-County Literacy. Your patience, hard work, and dedication is making an important difference in the lives of many.

### Quarterly Hours

You will soon be receiving a notice requesting October, November, and December quarterly hours. If you know them now, feel free to send them to me.

### Tutor Training

Regardless of the season, our literacy work continues. We have plans for a January training session for new tutors, as well as tutors who have not yet participated in training.

The training is scheduled for January 22, 24, and 26 from 9 AM to 1 PM at Tri-County Literacy in Bath. Please help us spread the word – new tutors are needed!

Are you interested in being a presenter at an upcoming training? We'd love to have you join our team of trainers. We need a solid group of trainers willing to share their knowledge and expertise. Please contact me!

### Tutor Support

I have had the pleasure of speaking with several of our tutors. I understand that it sometimes may feel as though you are out there alone. I want to reassure you that is not the case. I am here to support you, as are many others. We are working on fortifying our support system – and I'd love to hear any of your ideas as to how we can do that.

To start, we have plans to develop a mentoring program, where seasoned experts would be available to you for support and guidance with difficult issues and situations.

We want to offer ongoing content-specific training for current tutors who want to continue to improve their skills.

And, we also want to have tutor meet-and-greet sessions where we can share our stories and experiences to help improve what we do and how we do it.

It is vital that our program address your needs. I hope to have personal contact with each one of you in the near future. I need to know what I can do to make your tutor experience better for you. I encourage you to contact me at any time – you need not wait for me to contact you.

Would you like to be involved in the development of any of these? Please let me know.

**Best wishes for the New Year!**

